



VENDOR SERVICE INFORMATION LETTER

Ultra Electronics CONTROLS
417 Bridport Road
Greenford
Middlesex
UB6 8UE
United Kingdom

Telephone: +44 (0) 20 8813 4444
Fax: +44 (0) 20 8813 4351
Email: support@ultra-controls.com

VENDOR SERVICE INFORMATION LETTER

STEERING DISCONNECT PANEL

Part Number: 001SP0005

SUBJECT: **STEERING DISCONNECT PANEL – SELECTIVE RECALL**

ATA CHAPTER: 32

AIRCRAFT TYPE: Airbus A380

APPLICABILITY: Steering Disconnect Panel

Part Number: 001SP0005

Serial Numbers: 001SP-2012, 001SP-2013, 001SP-2014, 001SP-2015,
001SP-2016, 001SP-2019, 001SP-2020, 001SP-2025

1. **PURPOSE**

This Vendor Service Information Letter is to provide Operators notice of a selective recall of the Steering Disconnect Panel, PNR: 001SP0005.

2. **BACKGROUND**

- A. Ultra Electronics – Controls was informed by the manufacturer of the Clevis Bracket Assembly, which is a part of the Nose Wheel Steering Disconnect Switch, that the Clevis Bracket has been manufactured from the incorrect grade of stainless steel.

VSIL NUMBER: K8081-32-003
PAGE: 1 of 3
DATE: Jun 1/10



VENDOR SERVICE INFORMATION LETTER

- B. Ultra Electronics – Controls reviewed the material used to manufacture the Clevis Bracket and concluded that the stainless steel used is a similar composition to the specified material and should have negligible long term affects.
- C. It has been decided in liaison with Airbus to make sure that all Steering Disconnect Panels are manufactured to the correct drawing specification. Thus the remaining Steering Disconnect Panels which are in operational service with the incorrect Clevis Bracket are to be returned to Ultra Electronics – Controls to have a Clevis Bracket of the correct material installed.

3. **DESCRIPTION**

Information from Airbus showing the Aircraft which have the remaining Steering Disconnect Panels to have the necessary Clevis Bracket installed is detailed in Table 1.

Operator	A/C Serial No.	A/C Registration	Steering Panel Serial No.
Emirates (UAE)	11	A6-EDA	001SP-2014
Emirates (UAE)	13	A6-EDB	001SP-2025 (Note 1)
Emirates (UAE)	16	A6-EDC	001SP-2019
Emirates (UAE)	20	A6-EDD	001SP-2013
Qantas (QFA)	14	VH-OQA	001SP-2015
Qantas (QFA)	15	VH-OQB	001SP-2016 (Note 1)
Qantas (QFA)	22	VH-OQC	001SP-2012
Singapore Airlines (SIA)	8	9V-SKD	001SP-2020

Table 1 – Steering Disconnect Panels with Incorrect Clevis Bracket

Note 1: SP serial numbers 001SP-2016 and 001SP-2025 are also subject to selective recall as detailed in VSIL: K8081-32-004.



VENDOR SERVICE INFORMATION LETTER

4. ACTION

- A. Operators in Table 1 are requested to contact Ultra Electronics – Controls to organise an exchange of each Steering Disconnect Panel. Ultra Electronics – Controls will make available a pool of spares to make sure the exchange is managed with the least inconvenience to Operators. The exchange of affected units will be carried out at no cost to Operators. The shipping address is:

Ultra Electronics CONTROLS
417 Bridport Road
Greenford
Middlesex
UB6 8UE
United Kingdom

- B. All Steering Panels are to be returned complete with the Flag Pin Assembly (PNR: 001SP9000) as together they are a complete assembly. The Steering Panel should be prepared for transportation as detailed in ACMM 32-31-84.
- C. Operators are request to contact Ultra Electronics – Controls before shipping any material. Operators can ship the Steering Disconnect Panel to Ultra Electronics – Controls using the following account:

FedEx Account Number: 149695443

5. CONTACTS

All queries relating to information contained in this Vendor Service Information Letter and to organise unit exchange are to contact:

Julie Utton
Customer Account Executive (Aftermarket)

Telephone: +44 (0) 20 8813 4427
Fax: +44 (0) 20 8813 4351
E-mail: Julie.utton@ultra-controls.com

Danny Sharma
Customer Account Administrator

Telephone: +44 (0) 20 8813 4726
Fax: +44 (0) 20 8813 4351
E-mail: danny.sharma@ultra-controls.com